Ms. Judith Tompson Nine Lancelot Court, Unit Eight Salem, New Hampshire 03079



VIA REGULAR MAIL AND FAX (603) 386-6280

20 August 2018

Liberty Utilities P.O. Box 1380 Londonderry, NH 03053

RE: 9 Lancelot Court, Unit 8, in Salem, NH.

ATTN: Sue Fleck, Liberty President

Order was <u>not</u> implemented.

- On 07/23/2018, I faxed a copy of a 07/12/2018 Salem 10th Circuit District Court Order to fax (603) 386-6280; which stated electricity was to continue at 9 Lancelot Court, Unit 8, in Salem, New Hampshire. Apparently, the
- 2. On 07/17/2018, I spoke with "Jen" [refused to give her last name] whom stated that although she had the Order in her hand, as we spoke; disconnection was scheduled for 08/29/2018 as the electric account was "transferred" into the new owner's name. I continue to reside at the property address. Liberty has <u>not</u> mailed me a disconnect Notice. I was unaware of the electric service transfer to a third party. No Notice of account transfer was mailed to me by Liberty. The only Liberty document I received was a "FINAL BILL." The FINAL BILL current charges were paid by me on 07/17/2018. Confirmation Code #229027. I have a chronic physiological medical condition. A current medical certificate is on file with your office. To date, I have <u>not</u> received the notice of medical application letter on the account, even though "Jen" stated she would mail it to me this date.
- 3. On 08/23/2018, I left a voicemail message for Christine Downing at (603) 216-3588 notifying Liberty, once again, that I remain on the property and seeking assurance that the electricity would <u>not</u> be disconnected.
- 4. On 08/24/2018, I re-faxed the 07/12/2018 Salem 10th Circuit District Court Order ATTN: Sue Fleck.

At this time, I request Notification of receipt of the Court Order. I request written assurance that the electricity will <u>not</u> be disconnected, on 08/29/2018, at the aforementioned property address. I have lived here for eighteen (18) years. The only time Liberty has sought disconnection is for two (2) eviction notices; which were issued in August 2017 and May 2018. At this time, I remain on the property. Electricity is a necessity. I implore this organization to <u>not</u> disconnect the electricity, as per court order, and for Liberty to explain whom at Liberty initiated electric service transfer to the new Owner, Madhu Gaddam d/b/a Madhu Estates, LLC.

If the new owner, or someone on his behalf, initiated electricity disconnection; please clarify this issue in writing. Please mail to me, via postage prepaid first-class mail, any and all correspondence related to this property electricity transfer and/or disconnection requests. I remain living at this address and need electricity on the property.

Thank you for your time and attention to this urgent medical matter.

Sincerely,

Judith Tompson

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